

## Beneficiary Advisory Council Improvement Ideas

The following are suggestions or areas the BAC has identified to improve the Medicaid program.

| Meeting Date | Improvement Idea/Suggestion   |
|--------------|---|
| 6/12/2025    | EPAS Program <ol style="list-style-type: none"> <li>1. Care Plans - how they are written and reported</li> <li>2. Approvals - takes over 3 months</li> <li>3. Long wait lists</li> </ol>  |
| 6/12/2025    | Finding providers <ol style="list-style-type: none"> <li>1. Transitions from pediatrics to specialties providers for children</li> <li>2. Coordination of network providers</li> </ol>  |
| 6/12/2025    | Need to make it easier to search for equipment and supplies that are covered in the program   |
| 6/12/2025    | More details in the Find a Provider website <ol style="list-style-type: none"> <li>1. Services provided</li> <li>2. Taking new patients</li> <li>3. Accept patients with disabilities               <ol style="list-style-type: none"> <li>a. Which disabilities</li> </ol> </li> <li>4. What age group do they work with</li> <li>5. More key word searches</li> </ol> |
| 6/12/2025    | Contacts of who to call for specialty situations  |
| 6/12/2025    | Parent liaison for members  |